



OUTDOOR SUMMER SEASON - FREQUENTLY ASKED QUESTIONS

Safety:

Q: What safety measures are in place at The Watermill Theatre?

We have taken several steps to ensure the safety of our staff and audience members when visiting The Watermill for one of our outdoor performances in the garden:

- A Covid-19 Risk Assessment of our premises has been carried out to identify sensible measures to control the risks for audience members, performers and staff whilst on site.
- You will see signage around the site explaining routes and procedures.
- There will be protection screens in place where close contact between audience members and staff may be necessary.
- We have two large lawns at the front and back of the theatre where performances will take place. We have significantly reduced the number of audience members we are welcoming onsite for each performance in comparison to the normal capacity of our auditorium.
- Socially distanced tables will be outside for audience members to watch the performance. Each table will be in its own 2m x 2m area with space between neighbouring tables and aisles.
- Tables are unreserved and audience members can select their table on arrival. Wheelchairs can be accommodated at any table. Please do not move your table as it has been placed to comply with Social Distancing.
- Each table will seat up to four people from one party only. Audience members will be seated with the number of people they have indicated in their party when booking their table online or through the box office.
- PPE: We do not insist on the wearing of masks for staff or customers but our staff will wear them when serving food to your table. You are welcome to wear what you feel comfortable with and we ask that you observe social distancing at all times when moving around the site.
- We are keeping our staff teams small to minimise the number of people on site at any one time and limit cross contact between staff.

- Our kitchens have been re-arranged where necessary to enable our Chefs to observe social distancing.
- There will be sanitiser stations at all necessary points to enable audience members, performers, staff and delivery personnel to make use of the facilities as required.

Booking:

Q: How many people can come to an outdoor performance in The Watermill Theatre garden?

The Hound of the Baskervilles

From 29 July – 8 August, performances take place on the back lawn at The Watermill. There are 20 unreserved tables available for each performance. From 19 August – 6 September, performances take place on the front lawn where there are 14 unreserved tables available for each performance.

Each table can seat up to four people from one party only. Tables must be booked in advance and if you wish to dine with us, please make a reservation by calling the box office on 01635 46044.

Camelot

There are 20 unreserved tables available for each performance. Performances take place on the back lawn. Each table can seat up to four people from one party only. Tables must be booked in advance and if you wish to dine with us, please make a reservation by calling the box office on 01635 46044.

Q: How much are tickets and what is included in the ticket price?

Tickets for *The Hound of the Baskervilles* are £100 per table. Tickets for *Camelot* are £120 per table. Each table can seat up to four people from one party only. There will be one table and four chairs provided. Tables are unreserved and audience members can select their table on arrival. Once you have selected your table, you will have access to one table with four chairs in a 2m x 2m area for the duration of the performance. You may wish to bring a cushion.

Q: How do I book a table for *The Hound of the Baskervilles* or *Camelot*?

Table bookings for the performance can be made online by visiting www.watermill.org.uk and selecting the event you wish to book or by contacting the Box Office on 01635 46044 during our opening hours which are Monday – Saturday from 10am – 6pm.

Q: What time do the outdoor performances begin?

The Hound of the Baskervilles

Performances from Wednesday 29 July to Saturday 8 August:

Evening performances begin at 7.30pm Monday to Saturday. Matinée performances begin at 2.30pm on Thursdays and Saturdays.

The Hound of the Baskervilles

Matinée performances only from Wednesday 19 August to Sunday 6 September:

Weekday matinées begin at 2.30pm Monday to Wednesday and Friday (excluding Monday 31 August). Performances on Sunday and Bank Holiday Monday are at 1.30pm and 5.30pm.

Camelot

Performances from Monday 17 August to Saturday 5 September:

Evening performances begin at 7.30pm Monday to Saturday. There is no performance on Monday 31 August. Matinée performances will begin at 2.30pm on Thursdays and Saturdays with an additional matinée performance on Wednesday 2 September at 2.30pm.

Your Visit:

Q: What time can I arrive?

Tables are unreserved, and you can select your table on arrival.

For 2.30pm performances, doors open at midday.

For 7.30pm performances, doors open at 5pm

For 1.30pm performances, (on Sundays and Monday 31 August), doors open at 12.30pm.

For 5.30pm performances (on Sundays and Monday 31 August), doors open at 3.30pm.

The bar will also be open from these times.

For audience members who would like to dine, the restaurant will be serving lunch, supper, afternoon and cream tea. Please make your dining reservation in advance by calling the Box Office on 01635 46044. For more details, please see '**Is food and drink available at The Watermill Theatre?**'

Q: What will happen when I arrive and during my visit?

- When you arrive at The Watermill Theatre, there will be a desk on the front drive where you can collect your tickets. To assist the NHS Test and Trace Service we will ask you for your contact details if we do not have them already.
- You will then make your way to the lawn where your performance is taking place and select your table. Our staff will be on hand to assist you.
- We will accept cash but we would prefer if you could pay for programmes and ice-creams, and any food or drinks during your visit by credit or debit card (contactless if possible).

Q: Where will the performances take place?

Performances of *The Hound of the Baskervilles* between Wednesday 29 July to Saturday 8 August will take place on the back lawn. Performances from Wednesday 19 August to Sunday 6 September will take place on the front lawn.

Performances of *Camelot* between Monday 17 August to Saturday 5 September will take place on the back lawn.

Q: Can I bring my own food to the performance?

Only food and drink purchased at The Watermill may be consumed on the premises. Unfortunately, picnics are not permitted.

Q: Is food and drink available at The Watermill Theatre?

Yes, the restaurant and bar will be open. Please make your dining reservation in advance by calling the Box Office on 01635 46044.

During *The Hound of the Baskervilles* from 29 July to 8 August:

A two-course pre-matinée lunch is available from 12.30pm with last orders at 1.30pm. A two-course pre-evening show supper is available from 5.30pm with last orders at 6.30pm. Cream teas are available after matinée performances.

During *The Hound of the Baskervilles* from 19 August to 6 September:

Weekday 2.30pm matinée performances take place Monday to Wednesday and Friday (excluding 31 August) A pre-matinee show lunch is available from 12.30pm with last orders at 1.30pm. Post show cream tea is available after the 2.30pm matinée performance.

For performances on Sundays and Bank Holiday Monday (31 August), the Watermill Special Afternoon Tea will be served after 1.30pm performances and before 5.30pm performances between 3pm and 4.30pm.

During *Camelot* from 17 August to 5 September:

A two-course pre-matinée lunch is available from 12.30pm with last orders at 1.30pm. A two-course pre-evening show supper is available from 5.30pm with last orders at 6.30pm. Cream teas are available after matinée performances.

Please make your dining reservation in advance by calling the Box Office on 01635 46044.

Q: How much does lunch, supper, afternoon and cream tea cost?

Pre-show two-course lunch - main course & dessert - £16 per person

Pre-show two-course supper – main course & dessert - £16 per person

Cream tea - £6.95 per person.

Watermill Special Afternoon Tea (only available on Sunday 23 August, 30 August, 6 September, and Bank Holiday Monday 31 August) - £10.75.

Please make your dining reservation in advance by calling the Box Office on 01635 46044.

Q: What safety measures are in place when ordering food at The Watermill Theatre?

Ordering Food:

- For audience members who would like to eat before the performance, please ensure you also reserve your restaurant seats by calling the box office at the time of booking your theatre tickets.

- Tables will not be pre-laid and we will operate table service, not our usual buffet service.
- There will be a choice of main courses and dessert (with a vegetarian/vegan option) for a fixed price of £16. Unfortunately, we are unable to offer any other food at this time. If you have any special dietary requirements, please email restaurant@watermill.org.uk prior to your visit.
- On arrival you will be given a disposable food menu and one of our waiting staff will take your order. We will use disposable condiment containers and your cutlery will be brought to your table with your meal.

Ordering Drinks:

- On arrival, you will be given a disposable drinks menu. Please order your drinks with one of our waiting staff. We ask that where possible you do not go to the bar, however, if you would prefer to order directly at the bar, we will have a socially distanced queuing system in place.
- The bar will also be open after the show.
- Interval Drinks: There will be provision to order interval drinks on your disposable drinks menu at your table. Please give your drinks order to one of our waiting staff and your interval drinks will be brought to your table during the interval.

Paying for your meal:

- We ask that you pay for your food and drinks before the start of the performance. One of our staff will bring your bill to your table and there will be a pay station outside. We will accept cash but we would prefer if you could pay for your meal by credit or debit card (contactless if possible).

Q: Do you have toilet facilities?

Yes. There will be a one-way system in place for our toilet facilities and access will be limited to ensure social distancing. There will be sanitising stations and the toilet facilities will be monitored and cleaned on a regular basis. We ask that you follow the one-way system when using the toilet facilities and observe social distancing at all times when moving around the site. Our staff will be on hand to assist with any queries you might have.

Q: Where can I park?

Free parking will be available onsite in the theatre's main car park. Disabled parking will be available on the parking line nearest the buildings on a first come first served basis.

Q: What happens if it rains?

The performance will take place outside. Tables and seats are uncovered, and performances will go ahead whatever the weather. Please make sure you bring a sun hat, warm clothes and waterproofs to enjoy the experience of watching live performance in the garden at The Watermill. Customers who have opted for a pre-show meal may be able to be seated in the Restaurant if it rains. This will be managed on the day of the performance and is not guaranteed.